

Reflections on the Construction of SWPU University Library in the Era of COVID-19

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Abstract

As COVID-19 pandemic spreads in the world, all corresponding countries came up with prevention policy, the university library as a crowded gathered place, should actively responded to the requirements of the national epidemic prevention, the university library is the focus place of epidemic prevention, during the COVID-19 pandemic era, the university library facing the problem such as sterilize for books in the library, less visitors to the library. To ensure the entire school teachers and students of literature services during the COVID-19 pandemic era, University libraries should make corresponding adjustments in work deployments, personnel allocation and epidemic prevention.

Keywords

University Library; COVID-19; Epidemic Prevention.

1. Introduction

In January 2020, when colleges and universities across the country were just entering their winter vacation, the novel Corona Virus Disease (COVID-19) broke into everyone's lives as Wuhan was locked down. Masks, health QR codes, nucleic acid tests began to firmly occupy people's lives. The university library as a crowded gathered place, should actively responded to the requirements of the national epidemic prevention, the university library is the focus place of epidemic prevention, during the COVID-19 pandemic era. In accordance with the principle of "ceaseless class, ceaseless teaching". The library actively serves teachers and students to ensure that teaching and research work is carried out in an orderly manner. The current situation is complex, with the virus constantly mutating from the original Alpha virus, to the Delta variant, and now the Omicron variant. The epidemic has also shifted from high infectivity and high fatality rate to higher infectivity and low fatality rate. University libraries have also been seriously affected by the changing epidemic situation. The leaders of the library actively responded to the call of the university, and the library online service working group actively contacted with all teaching units to publicize the library's strategies and online services in the context of COVID-19 [1].

In accordance with the principle of "ceaseless class, ceaseless teaching", we actively serve teachers and students to ensure that teaching and research work is carried out in an orderly manner. At present, amid the COVID-19 epidemic, China is still under great pressure to prevent the importation of COVID-19 from abroad and the rebound from it at home. As the second classroom in universities, university library is a public place where teachers, students and readers gather in large numbers, as well as a place where viruses are easily to spread. This brings great challenges to the reading promotion of university library, which requires us to pool our wisdom and face together.

2. Library Epidemic Prevention & Control and Reader Services

2.1. Policies

Policies can be divided into three categories according to time and situation. At the beginning of 2020, when the epidemic situation was relatively severe and the public did not have a good understanding of the COVID-19, all provinces entered the first-level response to major public health emergencies. Schools were closed, offline services of libraries were cancelled, and visits by non-special personnel were prohibited. From the school to the library, staff are advised not to enter the school gate or the library except under special circumstances, and all students are forbidden to return to school in advance. For those who need to enter the library under special circumstances, they shall get permission from the superior leaders and be isolated for 14 days before they can enter the school after passing the physical examination of the school.

As of mid-2020, the epidemic has been brought under preliminary control, policies have been adjusted accordingly. In order to reduce the risk of local epidemic clusters and reduce the transmission route of the virus, from now on, all readers entering the library are required to wear masks at all times and swipe their cards to enter the library after the temperature is normal at the entrance. If you have fever or cough in the library, you should report to the reading area staff immediately.

With the outbreak of Omicron variant, there are small outbreaks everywhere. When there are small outbreaks nearby, according to the requirements of the university for epidemic prevention and control, the library is open to public under restriction. Readers who enter the library for reading and self-study need to make an appointment on the "Reader Entry Reservation Platform" in advance and can enter the library only after successful arrangement. No personal belongings are allowed in the library during the opening period. Please leave all personal belongings when leaving the library. After entering the library, readers are advised to keep a safe social distance from each other, sit apart, wear masks at all times, and follow the arrangements of the staff. Please refer to the attached Guide to The Use of The Booking Platform for Library Readers. Short time (no more than 1 hour) readers (borrowing and returning books, information retrieval, novelty search, etc.) do not need to make an appointment, they need to register at the entrance to enter the library.

2.2. Materials and Equipment

The library has prepared a lot of materials for epidemic prevention. Firstly, there are plenty of surgical masks for every staff in the library. Readers who are not wear masks, the mask will be provided. Besides, hand sanitizer gel were delivered to all library staffs monthly. Conscientiously carry out disinfection and ventilation work, clean and disinfect elevator buttons, doorknobs, desktops and other surfaces that are frequently contacted with alcohol, and take various methods such as air drying, alcohol disinfection and machine disinfection to disinfect the paper literature resources (books, periodicals and newspapers) that circulate most in the library according to local conditions. The library also purchased book disinfection machines for readers, so they can disinfect the borrowing and returning books. Multiple ways (banners, electronic screens, WeChat official accounts, manual reminders) to publicize for COVID-19 epidemic prevention & control in the library, we also plan a single entrance and set up epidemic prevention checkpoints, thermometer are used on the entrance of the library.

2.3. Scheduling

At the beginning, the library arranges special staff to be on duty every day to deal with emergencies at any time. Other staff work at home and clock in every day to make timely statistics on the health of staff. Members of the online service work of the library always pay attention to the information of readers in various service channels. When readers ask questions

or give feedback in time, the staff will solve the problems and give feedback in time to ensure that the library service will not be discounted during the closing period.

The library uses VPN+ roaming account to provide remote access to digital resources for teachers and students, and cooperates with CNKI to provide remote access to authenticated accounts of CNKI for teachers and students. In addition to the purchased database resources, the Library also actively negotiated with a number of trial database resource providers to provide teachers and students with free access to remote access during the epidemic period.

3. Conclusion

In the early stage, due to the epidemic, many citizens read books at home, and students in all schools taught online. In view of this situation, libraries can "adapt to the situation" and switch from "offline" to "online" to quickly improve library lending measures. Reference "delivery" mode, through booking borrowing, door-to-door books and other convenient, beneficial way, reduce human contact, better service to the majority of readers, to meet the reading needs of the masses, to achieve "people-oriented, service first". Against the outbreak period, minimize personnel gathered, promotion of online training and become the mainstream teaching methods, the status quo of library can draw lessons from the society widely used mode of network training platform, improving and perfecting its own database construction, play to the advantages of the library data comprehensive, rich resources, innovation, to carry out the appropriate network free lectures and training, Enrich online teaching content to meet the needs of different readers.

References

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